

Gabriel Philip Pariñas

System Administrator | Junior Systems Engineer | Network Administrator

Brgy. Cagay, Roxas City, Capiz, Philippines

Email: gabrielpparinas@gmail.com

Website: <https://gpparinas.github.io/mywebsite/>

Results-oriented IT professional with over 6 years of experience architecting and maintaining network infrastructure, Windows Server environments, and cloud platforms. Proven track record in system administration, endpoint lifecycle management, and advanced network troubleshooting. Adept at bridging the gap between infrastructure stability and end-user operations using RMM tools, automation, and proactive monitoring. Seeking to leverage expertise in Azure AD, networking hardware, and Microsoft 365 in a Systems Engineering or Network Administration role.

CORE COMPETENCIES & TECHNICAL SKILLS

- **System Administration & Cloud:** Windows Server Environment, Active Directory, Azure AD, Microsoft 365, Exchange Admin, Virtualization, Group Policy
- **Networking & Infrastructure:** Cisco, Fortinet, SonicWall, Unifi AP, VLANs, VPNs, DNS, TCP/IP, DHCP
- **Remote Management & Monitoring:** Datto RMM, Kaseya Autotask, Auvik, Zabbix, ITGlue
- **Security & Endpoint Protection:** Access control, Vulnerability analysis, Security audits, RocketCyber, Endpoint Lifecycle Management
- **AI & Scripting:** Shell/Batch scripting, Copilot AI Agent, Ollama, Openclaw, RAG

CERTIFICATIONS

- **Kaseya Certified Technician in RocketCyber** (Issued: Feb 2026)
- **Kaseya Certified Technician in IT Glue** (Issued: Feb 2026)
- **Kaseya Certified Technician in Datto RMM** (Issued: Feb 2026)
- **Kaseya Certified Technician in Autotask PSA** (Issued: Feb 2026)
- **Google AI Essentials** | Coursera (Issued: Dec 2025)
- **Google Cybersecurity Professional Certificate** | Coursera (Issued: Oct 2025)
- **Google IT Support Professional Certificate** | Coursera (Issued: Oct 2025)
- **Network Technician Career Path** | Cisco (Issued: Oct 2025)
- **CompTIA A+ Network** | (Issued: Oct 2024)

PROFESSIONAL EXPERIENCE

Technical Support Analyst

Premium Care Solutions Philippines Inc. (Client: Klik Solutions LLC) | Roxas City

February 2026 – Present

- Administer and maintain client networks and endpoints using Datto RMM, resolving complex infrastructure tickets involving remote access, large-scale software deployments, and automated system patching for the Klik Solutions account.

- Manage Microsoft 365 environments, including user provisioning, Exchange configuration, license management, and conditional access policies.
- Monitor network health and perform diagnostics across diverse client infrastructures using Auvik and Kaseya Autotask for proactive issue resolution.
- Collaborate cross-functionally with NOC, SOC, and Engineering teams to escalate and resolve complex network infrastructure and endpoint security alerts.
- Maintain and standardize comprehensive technical documentation and network diagrams in ITGlue to ensure operational continuity and SLA compliance.

IT Support

Rubixcare Ltd. | London, United Kingdom | Remote

March 2025 – August 2025

- Managed the complete user lifecycle in the Google Admin Console and conducted regular security audits of Google Drive to enforce data protection policies.
- Performed scheduled maintenance, security updates, and automated full backups of company web platforms, ensuring optimal uptime and data integrity.
- Handled network connectivity diagnostics and application troubleshooting to minimize operational downtime for a remote workforce.
- Participated in strategic planning sessions to implement process improvements and evaluate new software solutions (e.g., RotaCloud) to enhance team efficiency.

IT Support Specialist

Nearsol Philippines Inc. | Iloilo Business Park, Mandurriao, Iloilo City

April 2022 – September 2024

- Configured, deployed, and maintained Windows Servers, Active Directory/Azure AD, Fortinet Firewalls, and Cisco routing and switching devices for a large-scale business operation.
- Supported over 200 monthly infrastructure and user requests via Freshdesk, maintaining strict 90% SLA compliance for mission-critical systems.
- Led IT asset procurement and vendor negotiations, strategically reducing infrastructure costs while optimizing technology acquisitions.

IT Admin / Support

World Source Pettigrew Philippines Inc. | General Luna Street, Iloilo City

December 2019 – February 2021

- Architected and maintained Windows Terminal Servers, Active Directory, and physical security (CCTV) systems.
- Configured and maintained SonicWall Firewalls and enforced security compliance across the local network infrastructure.
- Monitored optimal performance of newly deployed Windows server environments through regular health checks and configuration tuning.

IT Intern**PLDT Site Office – La Paz Branch | Iloilo City**

November 2018 – March 2019

- Assisted enterprise engineers in structured cabling, network hardware testing, and infrastructure troubleshooting.

EDUCATION**Bachelor of Science in Information Technology**

University of San Agustin, Iloilo | 2014 – 2018